



WELCOME TO ARROW MEDICAL

Your First Appointment

We're glad you're here. Arrow Medical provides evidence-based and trauma-informed care for people who use drugs. Arrow Medical prioritizes harm reduction, removing barriers to care, and treatment with dignity.

OUR TREATMENT SERVICES

BEFORE YOUR APPOINTMENT

Please make sure you have:

- ✓ Your health card available
- ✓ A list of your current medications
- ✓ Any questions or concerns you would like to discuss

SAFE OPIOID SUPPLY

The safe supply program provides prescribed, pharmaceutical-grade alternatives to toxic street opioids. This approach reduces overdose risk and supports stability, safety, and dignity.

HEP C & HIV CARE

Arrow Medical provides screening, diagnosis, management, and treatment for Hepatitis C and HIV, led by experienced physicians who understand the needs of people who use drugs. Our approach is confidential, compassionate, and evidence-based, making it easier to access care without stigma or barriers.

OPIOID AGONIST THERAPY

Opioid Agonist Therapy (OAT) is a cornerstone of our care, using medications like Suboxone and Methadone to reduce cravings and withdrawal, so patients can feel stable, supported, and ready to take the next step in their recovery.

GETTING CARE

GO TO OUR WEBSITE – www.arrowmedical.ca/find-location

And find your nearest clinic location with the most up-to-date hours.

WALK IN

Visit your nearest location for immediate care. No appointment or referral necessary.

VISIT OUR VIRTUAL CLINIC

Are you in the Simcoe-Muskoka area? The Arrow Medical Virtual Clinic might be right for you. Visit www.arrowmedical.ca/virtual-clinic or read our [fact sheet](#) to learn more.

HAVING TROUBLE?

Don't worry — we're here to help.

Phone: 647-872-7078

Email: info@arrowmedical.ca

Website: www.arrowmedical.ca

■ IMPORTANT

If you are experiencing a medical emergency, **call 911** or go to your nearest emergency department.

SCAN TO ACCESS OUR
VIRTUAL CLINIC
Convenient care. Wherever you are.



Accessible care.
Compassionate support.
Wherever you are.



WELCOME TO ARROW MEDICAL

Locations

Arrow Medical provides convenient, compassionate healthcare with locations across Ontario, allowing you to connect with our healthcare team throughout the province.

HOURS

Hours vary by location

Please check our website or call for our current hours.

Website: www.arrowmedical.ca

Phone: 647-872-7078

OUR LOCATIONS

Bancroft

89 Hastings St N,
Bancroft, ON, K0L 1C0,
Canada

[Website - Hours](#)

Barrie

21 Essa Road,
Barrie, ON, L4N 3K4,
Canada

[Website - Hours](#)

79 Dunlop St.,
Barrie, ON, L4N 1A5,
Canada

[Website - Hours](#)

Crystal Beach

3874 Rebstock Road,
Crystal Beach, ON, L0S 1B0,
Canada

[Website - Hours](#)

Cumberland Beach

9095 ON-11,
Cumberland Beach, ON, L0K 1G0,
Canada

[Website - Hours](#)

Toronto

1169 Dundas St. West,
Toronto, ON, M6J 1X3,
Canada

[Website - Hours](#)

224 Spadina Ave,
Toronto, ON, M5T 0E4,
Canada

[Website - Hours](#)

545 Lake Shore Blvd W,
Toronto, ON, M5V 1A3,
Canada

[Website - Hours](#)

London

972 Hamilton Rd,
London, ON, N5W 1V6,
Canada

[Website - Hours](#)

Windsor

28 Chatham St E,
Windsor, ON, N9A 2W1,
Canada

[Website - Hours](#)

VIRTUAL CLINIC

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