



WELCOME TO ARROW MEDICAL

Your First Virtual Clinic Appointment

We're glad you're here. Arrow Medical provides convenient, compassionate healthcare through our virtual clinic, allowing you to connect with our healthcare team from the comfort and privacy of your own space.

HOW YOUR VIRTUAL APPOINTMENT WORKS

BEFORE YOUR APPOINTMENT

Please make sure you have:

- ✓ A smartphone, tablet, or computer with internet access
- ✓ A working camera and microphone
- ✓ A quiet, private space for your appointment
- ✓ Your health card available
- ✓ A list of your current medications
- ✓ Any questions or concerns you would like to discuss

GO TO OUR WEBSITE – www.arrowmedical.ca

Click **Virtual Clinic** and then **Access Our Virtual Clinic**.
Or Scan the QR code below.

CHECK IN

Answer whether you are in the Simcoe-Muskoka area and concerned about opioid use. Enter your information to check in.

NEW OR RETURNING PATIENT?

Answer the patient-status question. If you have previously been seen by an Arrow Medical doctor, choose **NO**.

NEW PATIENTS

Have your health card ready. A nurse will complete your intake before you see a doctor.

RETURNING PATIENTS

Have your sample ready before checking in. You will see admin and have your sample/results ready for review.

MEET WITH YOUR HEALTHCARE PROVIDER

Your provider will discuss your health concerns, answer your questions, and determine the appropriate next steps in your care.

♥ YOUR PRIVACY MATTERS

Your virtual appointment should take place in a private and secure location whenever possible.

Please avoid using public Wi-Fi or joining your appointment from a public place where others may hear your conversation.

HAVING TROUBLE?

Don't worry — we're here to help.

Phone: 647-872-7078 ext: 812

Email: info@arrowmedical.ca

Website: www.arrowmedical.ca

■ IMPORTANT

If you are experiencing a medical emergency, **call 911** or go to your nearest emergency department.

SCAN TO ACCESS OUR
VIRTUAL CLINIC
Convenient care. Wherever you are.



Accessible care.
Compassionate support.
Wherever you are.